

## **Notice of Privacy Incident September 21, 2023**

Indiana Dimension Inc. (“IDI”) is providing notification of a recent privacy incident. On or about June 30, 2023, we experienced a network disruption that impacted certain systems. Upon discovery, we took action to address and investigate the incident, which included engaging third-party specialists to assist with determining the nature and scope of the incident. A thorough investigation determined that limited information maintained on our network may have been accessed by an unauthorized actor between June 28, 2023 and June 30, 2023. We then began a review of the contents of the data to determine the type(s) of information contained within our files and to whom that information related. On August 17, 2023, our review was completed, and we then worked to provide individuals with notification.

The type of information contained within the potentially affected dataset includes name in combination with one or more of the following: Social Security number, Driver’s License number, and/or financial account information.

We have taken the steps necessary to address the incident and are committed to fully protecting all of the information entrusted to us. Upon learning of this incident, we immediately took steps to secure our environment and undertook a thorough investigation. We have also implemented additional technical safeguards to further enhance the security of information in our possession and to prevent similar incidents from happening in the future.

We have established a toll-free hotline to answer questions about the incident and to address related concerns. The number for the hotline is 1-800-939-4170, Monday through Friday from 9 a.m. to 9 p.m. Eastern Time (excluding major U.S. holidays). In addition, Indiana Dimension Inc. has notified applicable state regulators of this incident.

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

As an alternative to a fraud alert, you have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., III, etc.);
2. Social Security number;

3. Date of birth;
4. Address for the prior two to five years;
5. Proof of current address, such as a current utility or telephone bill;
6. A legible photocopy of a government-issued identification card (e.g., state driver's license or identification card); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

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| <p><b>TransUnion</b><br/>1-800-680-7289<br/><a href="http://www.transunion.com">www.transunion.com</a><br/><b>TransUnion Fraud Alert</b><br/>P.O. Box 2000<br/>Chester, PA 19016-2000<br/><b>TransUnion Credit Freeze</b><br/>P.O. Box 160<br/>Woodlyn, PA 19094</p> | <p><b>Experian</b><br/>1-888-397-3742<br/><a href="http://www.experian.com">www.experian.com</a><br/><b>Experian Fraud Alert</b><br/>P.O. Box 9554<br/>Allen, TX 75013<br/><b>Experian Credit Freeze</b><br/>P.O. Box 9554<br/>Allen, TX 75013</p> | <p><b>Equifax</b><br/>1-888-298-0045<br/><a href="http://www.equifax.com">www.equifax.com</a><br/><b>Equifax Fraud Alert</b><br/>P.O. Box 105069<br/>Atlanta, GA 30348-5069<br/><b>Equifax Credit Freeze</b><br/>P.O. Box 105788<br/>Atlanta, GA 30348-5788</p> |
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#### **Additional Information**

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.